

WS-01303A-14-0010

OPEN MEETING AGENDA



0000155708

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

RECEIVED

Investigator: Deb ReaganPhone:Fax:

2014 SEP -3 A 9:45

Priority: Respond Within Five DaysOpinion No. 2014 - 118336AZ CORP COMMISSION
DOCKET CONTROL
Date: 9/2/2014Complaint Description: 08A Rate Case Items - Opposed
N/A Not ApplicableFirst:Last:Complaint By: Susan

Burnette

Account Name: Susan BurnetteHome:Street:Work:City: Ft. MohaveCBR:State: AZ Zip: 86426is:Utility Company: EPCOR Sewer *AAWCDivision: sewerContact Name: Karl WilkinsContact Phone: (623) 815-3109Nature of Complaint:

***** WS-01303A-14-0010 *****

Arizona Corporation Commission
DOCKETED

Customer sent the following -

RE: Docket No. WS-01303A-14-0010

SEP 3 2014

ORIGINAL

DOCKETED BY

To Whom It May Concern:

My name is Susan Burnette. My property is located at

1 Ft. Mohave, AZ. 86426. My phone# is

I have been a customer of EPCOR for the past 9 years.

My husband and I are senior citizens on fixed incomes. I am currently on disability. My husband has been on social security disability for the past 5 years.

An increase to our sewer bill would cause SEVERE HARDSHIP. When we purchased this home, no one disclosed that there would be a separate sewer charge. We were aware of the water, electric, trash, and gas charges.

I feel a large increase of 46.4% is outrageous, and consideration should be made to the seniors and disabled.

It is already difficult for us to pay the current monthly charge of \$56.67.

Hopefully the commission will look at this and come to a fair decision. The monthly fee of \$56.67 should not be

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

increased.

Thank you for your consideration.

Sincerely

Susan Burnette
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.
End of Comments

Date Completed: 9/2/2014

Opinion No. 2014 - 118336
